Dear student,

Hello from ESN Trento, the local delegation of the Erasmus Student Network.

If you don't know ESN, it is a student association whose mission is to support students during their mobility experience. This means that we aim to make your stay in our town as great as possible.

In order to do so, we are going to organise a lot of events during the year, including trips, excursions, parties, cultural events and sport days. Due to this extraordinary situation (virtual mobility in many cases), we may vary our scheduling, so just drop [here](mailto:your_email) your email and we will keep you posted about our future activities.

Get ready, your experience will be unforgettable!!

Here you find the first important step you need to make to start your mobility at its best.

Then join the Tutor/Buddy Project!

Arriving in a new University (physically or virtually) stands for facing several challenges, and we are here to help you going through those: Tutor-Buddy Project is a programme created by ESN.

In order to apply, click on the link below but before go through the whole text.

**Who is a tutor?**

A tutor is a local student who offers his or her free time to help an incoming international student. They will know how to help you with all the issues you may find on your path: accommodation, finding supermarkets or libraries, visiting your faculty and the ESN office. We want to stress out that tutors are volunteers; they do not represent ESN Trento or the University.

**Who is a buddy?**

A buddy is an incoming international student who may need support in arranging his/her arrival, adapting to a new environment. Basically, you!

N.B. Please remember that you have to contact the Mobility Office in case you need support for academic issues and Erasmus+ or other programmes mobility rules.

**How to apply?**

If you would like to be part of the Tutor–Buddy Project, you just need to log into the ‘Papaya’ platform with your Facebook account (we advise you to sign in using an email account that you check on a regular basis).
Maybe you are wondering what the Papaya platform is about: it is a web app specifically created by the ESN Modena (Italy) to match you with the perfect tutor in order to make your arrival a little less complicated. After the first login, you should complete your profile adding the information not available on your Facebook account. This information will be used to create the best match so we can pair you with the ideal tutor. Then, select ‘Buddy System’, and when a suitable match appears you will receive a notification (for this reason, we recommend saving the page on your browser in order to easily access it later). You should complete these steps as soon as possible to make sure you have a tutor before your arrival.

We try our best to check the matches and provide you the smoothest experience.

However:

- In case your tutor does not contact you or does not answer your email, please inform us as soon as possible and we will try to replace him/her.
- In case your arrival date is not suitable for your tutor and he/she can’t pick you up, or if any other problem arises, please contact us and we will try to arrange a temporary solution.

LOG IN HERE:

https://papaya.iter-idea.com/

For any further information, write to: tutor@esntrento.it

Don’t forget to join our WhatsApp chat:

https://chat.whatsapp.com/BrvXmqU5szW7WmPsm3IlxN

and our Telegram page:

https://t.me/EsnTrento

You’ll also find us on Facebook and Instagram typing ‘ESN Trento’.

Last but not least: there the contact form to stay up to date with our activities 😊

We are waiting for you!

See you soon!

ESN Trento Staff

***Erasmus Student Network (ESN) is a no-profit student association. Their mission is to support students international mobility.***