HEALTH INSURANCE COVERAGE FOR NON-EU STUDENTS WITH PRIVATE HEALTH INSURANCE

NOTE: in case of request for refund please contact your health insurance

WHAT TO DO IN CASE OF HEALTH PROBLEMS

For "normal", "general" medical treatments (e.g. flu, prescriptions, a cold, etc.): go to a general practitioner (in Italian "medico di base"). You will have to ask for a "VISITA OCCASIONALE" costing 15.00 euros if you go to the doctor's, and 25.00 euros if you ask the doctor to come to your place. With the invoice issued by the general doctor, you might ask for refund to the Health Board in your home country.

For specialist treatments (gynaecological, dermatologist, etc.): contact the CUP (Centro Unico Prenotazioni) in order to make an appointment with a specialist for a private visit:

- by phone: you can call 848 816 816 from a landline or 0461 379400 from a mobile phone. Operators do only speak Italian;
- in person at the CUP Desk:
  - in Trento, Block B at the Local Health Board from Monday to Friday from 08.00 a.m. to 4.00 p.m.;
  - in Rovereto at the Local Health Board from Monday to Friday from 08.00 a.m. to 1.00 p.m.

You will have to pay the visit (starting from 100/120 euros).

Outside the opening time of the general practitioner, you can go to the "guardia medica" (emergency doctor service) for emergency medical treatments:
- in the evening from Monday to Friday from 8.00 p.m. until 8.00 a.m. of the following day;
- from 8.00 a.m. on Saturdays until 8.00 a.m. of the following Monday.

In case of emergency, one of the emergency doctors may do a home visit.

"Guardia medica" in Trento  
via Paolo Orsi 1 in front of the S:Chiara Hospital -  
Phone number: 0461 904298

"Guardia medica" in Rovereto:  
C/o Hospital - Corso Verona, 4 - Phone number: 0464 433347

In order to call a taxi to take you to the emergency doctor service, call 0461 930002 for Trento, and 0464 480066 for Rovereto. In any case, visits are at your charge. You will have to pay the price of a "visita occasionale". If you are seriously ill and cannot reach the Guardia Medica, one of the emergency doctors can come to your home and treat you.

For emergencies: if you go directly to the hospital’s casualty ward ("Pronto Soccorso") you will be asked to pay indicatively as follows:

<table>
<thead>
<tr>
<th>VISIT AT THE PRONTO SOCCORSO</th>
<th>WITH SPECIALIST VISIT, FURTHER EXAMINATIONS (1st level)</th>
<th>FURTHER EXAMINATIONS (2nd level)</th>
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<tr>
<td>35.00 euros</td>
<td>110.00 euros</td>
<td>215.00 euros</td>
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Ambulance: in case of emergency, accidents or in case you cannot reach the Hospital by yourself, you can require an ambulance, by calling the number **112**. 112 is the common emergency telephone number (free of charge) for emergency services (ambulance, fire and rescue, police) valid for all European Union countries. The call center will be available 24 hours a day with a simultaneous translation service in 14 languages. The cost is 100 euros.

PRIVATE HEALTH INSURANCE ONCE YOU ARRIVE IN ITALY

If you are interested in a private health insurance once you arrive in Italy, you can have a look at the following insurances:

- [http://www.expatinsurance.eu/](http://www.expatinsurance.eu/)
- [http://www.allianz-assistance.it/polizze-assicurative/assicurazione-viaggi/incoming](http://www.allianz-assistance.it/polizze-assicurative/assicurazione-viaggi/incoming)
- [http://www.europassistance.it/viaggi/assicurazioni/medico-nostop](http://www.europassistance.it/viaggi/assicurazioni/medico-nostop)

If you are going to spend a short/long period of time abroad, check if your private health insurance covers you. If not, you have to buy a private health insurance (on-line or at one travel agency). Have a look at the following options:

- [www.prontopolizza.it](http://www.prontopolizza.it)
- [www.e-mondial.it](http://www.e-mondial.it)